

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Monday 5 May 2014

8:00am 8:50am	Registration with arrival tea and coffee	
	QT Ballroom	
8.50am 9.00am	Conference Opening Associate Professor Brett Aimers OStJ RN FACN, Chief Professional Officer, St John Ambulance Australia	
	Never Let a Serious Crisis go to Waste	
9.00am 9.30am	The Honourable Lianne Dalziel Mayor of Christchurch	The Chat Room North Break Room, level 2
9.30am 10.00am	Building Disaster Resilient Communities Mr Neil Comrie AO, APM Bushfires Royal Commission Implementation Monitor	The Honourable Lianne Dalziel
10.00am 10.30am	The Inevitability of Natural Disasters and how a change in thinking might change the outcome Mr Mark Croweller AFSM Director General, Emergency Management Australia	Mr Neil Comrie
10.30am 11.00am	Morning tea with exhibitors and poster presenters Ground floor and level 1	
11.00am 11.30am	Chair: Greg Eustace Disaster Health Planning: A mainstream contributor to modern emergency management practice Associate Professor Brett Aimers OStJ RN FACN Chief Professional Officer, St John Ambulance Australia	Mr Mark Croweller
11.30am 12.00pm	Business Continuity Management as Disaster Preparedness Dr Paul Barnes BSc PhD Deputy Director & Leader, Infrastructure Program, QUT Centre for Emergency & Disaster Management. Co-Lead Researcher, Emergency Management Capability Cluster, Bushfire and Natural Hazards CRC	Associate Professor Brett Aimers
12.00pm 12.30pm	Response and Early Recovery: The role of Governance and implications for emergency management Dr Ljubica Mamula-Seadon Director, Seadon Consulting & Research	Dr Paul Barnes
12.30pm 1.30pm	Lunch with exhibitors and poster presenters Ground floor and level 1	

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Each session incl. 10 mins Q&A	Risk Management Room: Point Break Session Chair: Scott Houston	Human and Social Issues Room: Diamond Head Session Chair: Shelby Canterford	Education and Training Room: California Session Chair: Rose McEldowney	Special Needs and Vulnerable Populations Room: Sunset 1, level 1 Session Chair: Liz Unkles	Business Continuity Room: Sunset 2, level 1 Session Chair: Peter Kueffer
1.30pm 2.00pm	Reducing Communities Risk to Coastal Inundation Events in Auckland Mr Richard Woods Manager Planning and Intelligence, Auckland Council	Resilience in the Face of Disaster: Evaluation of a Community Development & Engagement Initiative in Queensland Mrs Sarah Dean, Senior Advisor Disaster Management, Tablelands Regional Council	Incident Command and Control Training for Senior Police Mr Matt Heysmand, Detective Inspector, New South Wales Police Force	Are older people more resilient than first expected? Results from the Impact of the Christchurch Earthquakes on Older People Shaken Up Study Dr Kathy Peri, Senior Lecturer, University of Auckland	Long-term business recovery after a hazard event: Varying recovery trajectories and perverse outcomes Dr Felicity Powell, Principal Researcher, Opus Research
2.02pm 2.32pm	RISERnet: Situational awareness using environmental sensor networks A/Prof Matt Duckham, Associate Professor, University of Melbourne	Here we go again: Views of Short-Cycle Disaster Preparedness in the Australian Context Associate Professor John Rice, Griffith Business School, Griffith University	What is disaster resilience education? Mr Neil Dufty, Principal, Molino Stewart Pty Ltd	Using community-based organisation networks to improve emergency preparedness of vulnerable community members Dr Jared Thomas, Research Manager, Behavioural Sciences, Opus International Consultants	Crisis in Communication Mr Marcus Turner, Director Governance & Risk, HTM Group
2.34pm 3.04pm	Emergency Risk Management in Australia and the Pacific: Information Policy and Governance Mr Ken Granger, Director, Environmental Risk Science and Audit Pty Ltd ERSA	Willingness of Australians to contribute now for long term natural disaster mitigation Dr Constance Lever-Tracy, Adjunct with Full Academic Status (Retired), Sociology Flinders University of South Australia	Queensland Disaster Information Network (Q-Dis) - a resource for Queensland's heritage and cultural sectors Ms Christine Ianna, Museum & Conservation Consultant	Safeguarding Children in Emergencies – Current Australian Emergency Management Practice Ms Susan Davie, Senior Advisor - Australian Emergencies, Save the Children	Surprises happen - building resilience within the business sector Miss Jane Lodge, Manager Welfare & Recovery, Auckland Council
3.05pm 3.30pm	Afternoon tea in exhibition area				

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Each session incl. 10 mins Q&A	Risk Management Room: Point Break Session Chair: Bryson Rees	Human and Social Issues Room: Diamond Head Session Chair: John Bridge	Volunteer Involvement Room: California Session Chair: Carolyn Parsons	Technology Room: Sunset 1, level 1 Session Chair: Mark Wolf	Open Topic Room: Sunset 2, level 1 Session Chair: Russell Thompson
3.30pm 4.00pm	Victorian Fire Risk Register: Supports and informs your plan Miss Elizabeth Calder, Team Leader Risk Intelligence, Country Fire Authority	Beyond Vulnerability: Developing Disaster Resilience Capacities to target household preparedness activities Mr John Richardson, National Coordinator-Preparedness, Australian Red Cross	Volunteer engagement and alignment: Observations of a volunteer on the value of empowerment and a shared set of core values Mr Tony Marks, Volunteer Officer, RFSQ	Large scale evacuation planning Dr Victor Pillac, Researcher, NICTA	Strengthening Flood Forecasting and Warning Services at the Australian Bureau of Meteorology Dr Dasarath Jayasuriya, Assistant Director Water Forecasting, Australian Bureau of Meteorology
4.02pm 4.32pm	Preparing for the Future Risks of Modernity Ms Kate Fitzgerald, A/Director, National Disaster Recovery Programs Branch, Emergency Management Australia	Resilience - a Proactive Solution to the Challenges of Crisis Intervention Mr Peter Kueffer, Clinical Director, Victoria State Emergency Service	International volunteering: outcomes and partnerships across the Pacific Mr Steven Williams, Returned Australian Volunteer, International Development Ms Stephanie McConachy, Stakeholder Relations Coordinator, Austraining International	Emergency Response Intelligence Capability: Improving Situation Reporting in the Australian Government Department of Human Services Mr Robert Power, Research Team Leader, CSIRO Mr John Dickinson, Director Emergency Management, Australian Government Department of Human Services	Before the Storm – Project Managing for Preparedness Mr Chris Quin, Project Sponsor, Ergon Energy
4.34pm 5.04pm	Are There Better Ways to Quantify Flood Risk to Life Mr Steven Molino, Principal, Molino Stewart	Meeting communities' needs for legal assistance after natural disasters Ms Julie Maron, Senior Lawyer, Legal Aid NSW Mr Joel Townsend, Victoria Legal Aid	Portability and Training Qualifications for Emergency Management Volunteers Ms Jessica Pile, Director, Infinit Consulting Mrs Sally Randall-Simpson, National Program Coordinator Workforce Development, Australian Red Cross	City of Gold Coast using cloud technology to provide total situational awareness during an emergency for multi-agency response Mr Peter McNamee, Executive Coordinator Disaster Management, City of Gold Coast	Collaborative Practice in Disaster Recovery: NSW Bushfire Coordination Support Services Dr Allison Rowlands, Director Disaster Welfare, NSW Ministry for Police and Emergency Services
5.05pm 6:30pm	Welcome Reception Sponsored by Toll Remote Logistics - QT Ground Floor Exhibition Area Welcome Address: Elle Hilton, General Manager, Toll Remote Logistics				

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Tuesday 6 May 2014

8:30am 9:00am	Registration with arrival tea and coffee				
Each session incl. 10 mins Q&A	Policy and Governance Room: Point Break Session Chair: Chris Austin	Relief and Recovery Room: Diamond Head Session Chair: Diane Eyckens	Social Media and Technology Room: California Session Chair: Malinda Steenkamp	Crisis Management Room: Sunset 1, level 1 Session Chair: Mike Shapland	Mental Health Room: Sunset 2, level 1 Session Chair: Lev Zhuravsky
9.00am 9.30am	Assessing community disaster resilience for small, high-risk communities on the Sunshine Coast, Queensland Dr Lila Singh-Peterson, Research Fellow, University of the Sunshine Coast	Reconstructing Queensland – progress, challenges and learnings Major General Richard Wilson, Chair, Queensland Reconstruction Authority	Case Study - The October 2013 NSW Bush Fires - The challenges, experiences and outcomes Mr Anthony Clark, Group Manager, Corporate Communications, NSW Rural Fire Service	Auckland's Crisis and Emergency Management Approach Mr Clive Manley, Civil Defence and Emergency Management Director, Auckland Council	Teacher-mediated interventions to support mental health and wellbeing amongst children and adolescents following a disaster: a process of identifying what is needed Mr Trevor Hazell Executive Manager Programs and Services, Centre for Rural and Remote Mental Health
9.32am 10.02am	The Vulnerable Persons in Emergencies Policy: Hiding vulnerable people in plain sight Mr Donald Garlick, Manager: Emergency Management, Ballarat Health Services	Evacuation Planning – Shaping Future Thinking Mr Ben Millington, Manager, Emergency Management Co-ordination, NSW Rural Fire Service Ms Dianne Gordon, Regional Emergency Management Officer, NSW Police Force	Social Media and Disaster information: Lessons from New Zealand Ms Sara Page, GeoNet Public Information Specialist, GNS Science`	Crisis Management within an Incident Management Structure Mr Craig Hynes, Operations Manager, Executive Risk Solutions	Promoting posttraumatic growth in police recruits: Preliminary results from a randomised control trial of a resilience intervention Dr Colette Roos, Project Manager, Queensland University of Technology. Dr Jane Shakespeare-Finch, Associate Professor, Queensland University of Technology

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



10.04am 10.34am	Providing for legal issues in disaster management: lessons from New Zealand and the USA	Collaboration - the 'Clearway' to capability	Queensland Natural Disasters 2011 and 2013 - a comparative study of social media engagement	The Australian Emergency Management Knowledge Hub: pioneering interactive emergency management knowledge exchange	Caring for emergency service personnel: Does what we do work?
	Prof Jeremy Finn, Professor of Law, University of Canterbury	Mr Doug Caulfield, OAM, RFD, MAIES, Principal Consultant, Emergency Management Network Solutions	Dr Gwyneth V.J. Howell, Senior Lecturer, University of Western Sydney	Ms Raelene Thompson, Assistant Secretary/Executive Director, Attorney-General's Department	A/Prof Jane Shakespeare-Finch, Associate Professor, Queensland University of Technology
10.35am 11.00am	Morning tea with exhibitors and poster presenters Ground floor and level 1				
Each session incl. 10 mins Q&A	Policy and Governance Room: Point Break Session Chair: Flo Bridger	Relief and Recovery Room: Diamond Head Session Chair: Mark Stratton	Social Media and Technology Room: California Session Chair: Olga Anikeeva	Community Engagement Room: Sunset 1, level 1 Session Chair: Julie Bruynius	Open Topic Room: Sunset 2, level 1 Session Chair: Mel Taylor
11.00am 11.30am	Disaster Management: Creating a Framework to Provide Assurance	Little-Known Aussie Innovators in Aceh who helped to redefine professionalism in disaster recovery	Improving the Post Impact Assessment process for fire-devastated Grampians region using mobile technology and the cloud - a case study	"Be Fire Ready Warrandyte" Community Resilience Project - A Case Study	The role of the built environment in risk mitigation, resilience and disaster recovery
	Mr Iain Mackenzie, Inspector General Emergency Management, Office of Inspector General Emergency Management	Mr Owen Podger, Professional Associate, Institute of Governance and Policy Analysis	Mr Scott Davey, Managing Director, Crisisworks	Mr Lew Wilson, Emergency Management Coordinator, Manningham City Council	Dr Wendy Miller, Senior Research Fellow, Science and Engineering Faculty, Queensland University of Technology
11.32am 12.02pm	Unofficial Evacuation Centres and Community Resilience	The practicalities of restoring personal property in response to major incidents	"All that I'm hearing from you is white noise": Social media aggregation as a solution for Brisbane City Council in emergency response	CALD People Building Disaster Resilience in Marginalised Communities: A Win-Win Volunteer and Community Engagement Model	Meteorological Services meeting Future Emergency Planning and Response
	Mr Mitchell Clout, Planning Officer - Disaster Welfare, NSW Ministry for Police and Emergency Services	Miss Victoria Bovill-Lamb, Lecturer, Charles Sturt University	Ms Tracy Whitelaw, Senior Social Media Strategist, Brisbane City Council	Mr Collin Sivalingum, Emergency Services Coordinator, Australian Red Cross	Dr Dasarath Jayasuriya, Assistant Director Water Forecasting, Australian Bureau of Meteorology

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



12.04pm 12.34pm	Resilience objectives compromised by current Emergency Management Policy and Funding Frameworks	12 months on: A story of Relief, Recovery and Resilience after the 2013 Mundubbera Floods, Queensland	Models for Social Media Adoption in Emergency Management Organisations	Retreat in Response to Disaster: Kaiapoi and the 2010-11 Canterbury Earthquakes, New Zealand	Why pets matter in disaster: Don't shoot yourself by shooting them
	Prof Jim McGowan, Adjunct Professor, Griffith University	Ms Jan-Adele Hotz, Director of Nursing, Mundubbera Health Service, Queensland Health Mr Peter Van Breemen, Acting District Supervisor, North Burnett Regional Council Ms Trisha Hansen, Manager Corporate & Community Services, North Burnett Regional Council Phil Duncan, District Safety Manager, Wide Bay Hospitals and Health Services	Ms Judith Newton, Queensland University of Technology	Mr Simon Markham, Manager Policy and Customer Service, Waimakariri District Council, NZ	Mr Steve Glassey, Associate Director, Centre for Risk, Resilience & Renewal, University of Canterbury
12.35pm 1:30pm	Lunch with exhibitors and poster presenters Ground floor and level 1				
	Chair: Gina Mammone				The Chat Room North Break Room, level 2
1.30pm 2.00pm	Military Support to Disaster Response - Cyclone YASI Major General Stuart Smith DSC, AM Commander 1st Division / Deployable Joint Forces Headquarters				Dr Ljubica Mamula-Seadon
2.00pm 2.30pm	General Practitioners, Role in Disasters? Dr Penelope Burns BMed, MPHTM Senior Lecturer, Department of General Practice, University of Western Sydney				Major General Stuart Smith
2.30pm 3.00pm	Earth: Fire and Rain. All in the Mind? Dr John Durkin Director, BeTr Foundation, London UK				Dr Penelope Burns

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



3.00pm	Afternoon tea with exhibitors and poster presenters	
3.30pm	Ground floor and level 1 Chair: Jens Oppermann	
3.30pm	Emerging Legal Challenges for the Sector	
4.00pm	Dr Michael Eburn Barrister, Associate Professor, ANU College of Law, The Australian National University	Dr John Durkin
4.00pm	Why we need to reframe the issue of antibiotic resistance as a disaster risk management problem	
4.30pm	Associate Professor Dale Dominey-Howes BSc (Hons) PhD FGS FRGS School of Geosciences, Faculty of Science, The University of Sydney	
4.30pm	Closing Ceremony	
4.45pm	Award Presentation: Most valuable contribution to the educational program Exhibitor Passport Prize Draw	
4.45pm	Closing Drinks	
5.45pm	Calypso Terrace Pool Side	

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Wednesday 7 May 2014

Post-conference Workshops

Half day workshops are being held on Wednesday 7 May 2014 and are available at an additional charge to both delegates and non-delegates. Book early to avoid disappointment as workshop places are limited.

8.30am 9.00am	Registration				
	Workshop 1 Room: Sunset 1, level 1	Workshop 2 Room: Sunset 2, level 1	Workshop 3 Room: North Break, level 2	Workshop 4 Room: South Break, level 2	Workshop 5 Room: Malibu, level 2
9.00am 10.30am	Crisis Decision Making - Improving Performance	Resilience five years on - what resilience means to affected communities and how Theory of Change will change how you work with them	Google Geospatial Situational Awareness in Disaster Management	Plan, exercise, plan and re-exercise. Then start again!	Using an Organisational Behaviour Risk and Review Group to Build Resilience and Manage Risks
	Mr David Parsons, Mgr Emergency Management, Sydney Water	Ms Marianne Jago- Bassingthwaite, Adjunct Research Fellow, Centre for Disaster Studies	Mr Glenn Irvine, National Practice Manager, Dialog Google Enterprise	Dr Andrew Mathieson, Lecturer, ANU - Centre for Health Stewardship	Mr Adam Byrne, Director, Campus Safety & Security, University of Western Sydney Mrs Gill Murphy, Mental Health Coordinator, University of Western Sydney
10.30am 11.00am	Morning tea in exhibition area				
	Workshop 6 Room: Sunset 1, level 1	Workshop 7 Room: Sunset 2, level 1	Workshop 8 Room: North Break, level 2	Workshop 9 Room: South Break, level 2	Workshop 10 Room: Malibu, level 2
11.00am 12.30pm	Resilient Crisis Leadership – An Introduction. How to change an organisation’s culture, improve capacity and create a healthier workforce	WHICH WAY’S UP? Effective psychosocial support tools for all ages when disaster turns lives upside down	Social media use during emergencies	Emergency Management Plans, Training and Exercises for critical infrastructure organisations	Disaster Risk Management Policy Development in Australia, New Zealand and the Pacific
	Mr Peter Kueffer, Clinical Director, Victoria State Emergency Service	Mrs Tricia Hendry, Deputy Chief Executive, Skylight	Dr Olga Anikeeva, Dr Malinda Steenkamp, Prof Paul Arbon, Disaster Research Centre	Mr Harold Wolpert, Chief Executive Officer, AVALIAS	Ms Flo Bridger, Consultant

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Poster Presentations

Poster displays will be available to view for the duration of the conference in the Sunset Foyer.

A journey from emergency response to integrated emergency management – the challenges, keys and the ultimate test for a Queensland tertiary healthcare facility

Mrs Elizabeth Unkles, Emergency Management Coordinator, Mater Health Services

Balancing public and expert perceptions of risk: Identifying the right social interventions for anxious populations

Dr Jared Thomas, Research Manager, Behavioural Sciences, Opus International Consultants

CALD People Building Disaster Resilience in Marginalised Communities: A Win-Win Volunteer and Community Engagement Model

Mr Collin Sivalingum, Emergency Services Coordinator, Australian Red Cross

Causes of non-compliance with cyclone evacuation orders in Bangladesh

Mr Sebak Kumar Saha, Faculty, Department of Sociology, Shahjalal University of Science and Technology

Conquering the Summit: A retired guide dog's unique perspective of the 2011 Brisbane Floods

Ms Tegwen Howell, 2011 Brisbane flood victim, Disaster recovery consultant

Crisis Leadership in an Acute Clinical Setting: Christchurch Hospital ICU Experience Following February 2011 Earthquake

Mr Lev Zhuravsky, Nurse Manager, Canterbury District Health Board, NZ

Data and Disasters

Mr Mike Shapland, Director, Interoperability and Innovation, Office of the Inspector General

Developing Indicators for assessing Social Vulnerability to flash flooding in sub-Saharan Africa

Mr Chris Odeyemi, Principal Lecturer, The Federal Polytechnic

Discharge planning from Emergency Department following limb injury. The Saudi Arabia context

Mr Mohammed Alshammari, PhD Candidature, Med and Nursing Faculty, Monash University

Earth Fire Water Air

Mrs Amelia McLarnon, Director, McLarnon & Associates

Encouraging community responsibility - the Do It Yourself (D.I.Y) Sandbagging Supply and Education project

Ms Julie Bruynius, Community Engagement Officer, Queensland Fire and Emergency Services

Let's Get Physical: a sports program to help flood affected children in the Western suburbs of Brisbane

Ms Tegwen Howell, 2011 Brisbane flood victim, Disaster recovery consultant

Australian & New Zealand Disaster and Emergency Management Conference

5-7 May 2014 – QT Hotel, Gold Coast



Managing Animals in Disasters (MAiD): Improving preparedness, response, and resilience through individual and organisational collaboration

Dr Mel Taylor, Senior Research Fellow, Centre for Health Research, School of Medicine, University of Western Sydney

Overcoming communication barrier during hazmat decontamination in the ED - A pilot study

Dr Jimmy Goh, Consultant, Changi General Hospital, Singapore

Re-framing disaster risk: developing a disaster risk management framework

Ms Saadia Majeed, PhD Student, Monash University

Resilience to disaster: Predicting resilience in a disaster prone community

Miss Katerina Kanakis, Student, James Cook University

Review of 2 year post flooding support in Murphy's Creek and Lockyer Valley

Mrs Anneke Bull, Director, Prescare

The impact of a natural disaster on continuing education for health professionals

Dr Sandra Richardson, Senior Lecturer, Centre for PG Nursing, University of Otago, NZ

Ms Virginia Maskill, Lecturer and Professional Practice Fellow, Centre for PG Nursing, University of Otago, NZ

The relationships between empathy and burnout in nurses who work in inpatient units in post-earthquake Christchurch

Mr Barry Kennedy, Clinical Nurse Specialist, Mental Health Services, Hillmorton Hospital, NZ

Understanding the impacts of severe storms and floods on the Victorian road network

A/Prof Russell Thompson, Associate Professor in Transport Engineering, The University of Melbourne

Utilising advances in camera technology for remote locations to enhance Disaster Management Operations

Mr Mark Wolf, Principal, Consultant Disaster Management Solutions, Prospect Group

World first national Emergency response planning tool for general practices in Australia

Dr Glynn Kelly, Chair, The Royal Australian College of General Practitioner's Disaster Management Network