



DISASTER &
EMERGENCY
MANAGEMENT
CONFERENCE

ADAPTING TO A CHANGING WORLD: PREPARING FOR TOMORROW'S DISASTERS TODAY

Monday 14 July – Tuesday 15 July 2025
RACV Royal Pines Resort • Gold Coast

anzdmc.com.au

[#DEM25](https://twitter.com/DEM25)

Conference Co-Hosts

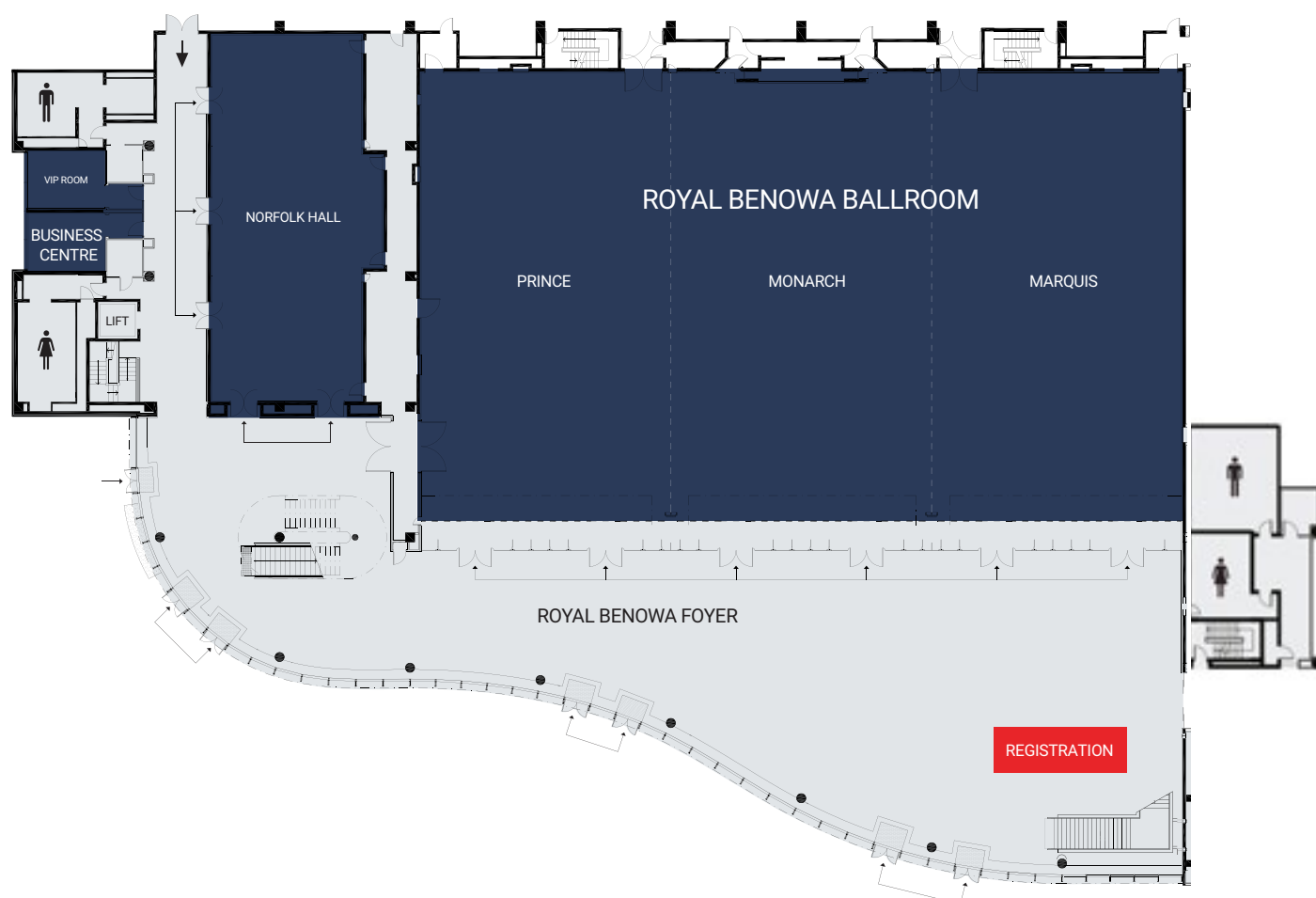


Platinum Sponsors

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FLOOR PLAN



RACV Royal Pines Resort

Plenary Sessions:	Royal Benowa Ballroom
Breakout Sessions:	Room 1 – Prince Room Room 2 – Monarch Room Room 3 – Marquis Room Room 4 – Norfolk Hall
Speakers Prep:	Business Centre
Poster Presentations:	Royal Benowa Foyer
Exhibition:	Royal Benowa Foyer & Podium Lawns
Catering:	Royal Benowa Foyer
Registration:	Royal Benowa Foyer

Exhibition Hours

Monday 14 July: 7:45am – 6:00pm
Tuesday 15 July: 7:45am – 3:30pm

WELCOME



CONFERENCE CHAIR

On behalf of the Program Advisory Committee and fellow host partners – Australian Institute of Emergency Services and Natural Hazards Research Australia, I would like to welcome you to the 2025 Australian & New Zealand Disaster & Emergency Management Conference.

The theme for this year is ***Adapting to a Changing World: Preparing for Tomorrow's Disasters Today.***

Now this theme and the content you'll experience over the coming days is what I believe has made this year the most successful DEMC yet with over 500 of us here today!

I'm sure you'll join in my excitement at the incredible breadth and diversity of the keynote and concurrent programs. The sessions we are about to experience is the best program this event has ever seen.

Like you, I am looking forward to hearing real-world insights around learning, innovation, planning, and recovery, while exploring different approaches to leadership and management in the disaster and emergency management sector.

Throughout the conference you'll have the opportunity to participate in a variety of engaging presentations and keynote panel discussions.

Over the course of the next few days, there will be group activities, prizes, coffee and more food than you can eat. We encourage you to make the most of the few days on the beautiful Gold Coast; jump in, embrace the full experience, join us at the conference networking drinks and connect with each other.

Look at that exhibition hall! Whilst you're here, be sure to explore the exhibitor displays and visit with conference sponsors and exhibitors who are eager to meet with all of you to discuss their range of products and services and how they can benefit you and your team.

I would like to extend a heartfelt thank you to the incredible program advisory committee for the wealth of experience, knowledge, and insight that they have brought to informing the development of the content for this conference, thank you for all the extra hours and incredible dedication to seeing this conference succeed.

Finally, I would like to thank each of you for attending and encourage you to connect, participate and engage with your fellow colleagues to equip yourself with the knowledge you need.

Des Hosie

National Operations Advisor at Fire and Emergency New Zealand

ACKNOWLEDGEMENT

We would like to acknowledge the valuable contribution of all committee members and session chairs for their time and expertise with the conference program.

PROGRAM COMMITTEE



Des Hosie (*Conference Chair*)
National Operations Advisor,
Fire and Emergency
New Zealand



Deborah Bunker
Professor Emeritus,
University of Sydney



Jenny Calder
Emergency Management
Response Specialist,
Northland Civil Defence
Emergency Management Grp



Doug Caulfield FAIES
President, Victorian Division
AIES. Update post nominals
to OAM RFD FAIES



Dr. Emily Chapman
Department of Defence



Andrew Coghlan
Head of Emergency Services,
Australian Red Cross



Dr Claire Cooper
Director, Policy and Planning,
Triple Zero Victoria



Laura Cooper
Assistant Director, National
Emergency Management
Agency Australia



Mona Curry
Emergency Manager &
Consultant



Prof. Cheryl Desha
Science and Innovation
Director, Natural Hazards
Research Australia



Todd Miller
Senior Advisor, NEMA (NZ)



Major Andrew Brooks
Executive Officer, Deployable
Health Organisation Joint
Support Group, New Zealand
Defence Force



Dianne Gordon
Senior Director Planning
& Preparedness, ACT
Emergency Services Agency



Arden Haar
Senior Consultant, Risk and
Resilience, Aurecon



Dr Brett Henderson CESM, MAIES
National Director and NSW/
ACT/International President,
Australasian Institute of
Emergency Management



Rev. Dr. Mark Layson Director
NSW Disaster Recovery
Chaplaincy Network | Adjunct
Research Fellow Charles Sturt
University



Grantley Marcus
Chief Inspector, Queensland
Police Service



Kenneth Murphy AFSM
Senior Manager Capability,
Operational Capability
and Training, NSW State
Emergency Service



Andrew Parnell
Executive General Manager,
Aspen Medical



Collin Sivalingum
National Director,
Emergencies & Disaster
Response

GENERAL INFORMATION

The following information is provided to make your attendance at the **2025 Disaster & Emergency Management Conference** pleasant as possible. If you require assistance, please visit the conference team at the information desk.

REGISTRATION AND INFORMATION DESK

The Information desk will be located in the Royal Benowa Ballroom of the RACV Royal Pines Resort.

The hours of operation are as follows:

Monday 14 July	7:45am – 5:00pm
Tuesday 15 July	7:45am – 5:00pm

REGISTRATION AND NAME BADGE COLLECTION

Please collect your name badge from the registration kiosk located next to the information desk and wear it each day as it is your official pass to all sessions, exhibition, morning tea, lunch, afternoon tea and the social function. You will not have access to conference rooms without a name badge present.

WI-FI

Complimentary Wi-Fi internet is available in all event areas using the following login:

Network: RACV Conference
Password: racvconference

MOBILE PHONES

Please ensure all mobile phones are switched to silent while in conference sessions.

DRESS CODE

The dress code is smart casual.

CONFERENCE CATERING

All catering will be served in the Royal Benowa Foyer with the exhibitors and poster presentations.

NETWORKING FUNCTION

The networking function will be held on Monday 14 July from 5:00pm – 6:00pm in the Royal Benowa Foyer. Canapes, beer, wine, and soft drinks will be served.

ACCOMMODATION

Accommodation accounts must be settled with the hotel on checkout. The Committee and/or Conference Secretariat are not responsible in any way for outstanding accommodation accounts.

SPEAKERS' PREPARATION ROOM

The speakers' preparation room will be open during these hours to upload and check your presentation slides:

Monday 14 July	7:45am – 5:00pm
Tuesday 15 July	8:00am – 3:15pm

Speakers are required to submit and preview presentations prior to their session via USB. If you have not previously emailed or uploaded your presentation, please deliver it as soon as possible to the Speakers Preparation Room where an audio-visual technician will be available to assist you. Presenters may run through their presentations in the Speakers Preparation Room during any of the above times.

If there's anything else you need to feel welcome and included, please see the team at the registration desk.

KEY CONTACTS

Conference Manager:

Renee Morley
T: 0466 975 696
E: conference@anzdmc.com.au

Program Manager:

Lise Saunders
T: 0439 790 454
E: program@anzmh.asn.au

Head of Partnerships:

Kevin Wheatley
T: 0456 191 811
E: partnerships@anzdmc.com.au

COMPETITION

GET SOCIAL WITH US!

Use **#DEMC25** in your social media posts to showcase your favourite moments of the conference and you'll enter the draw to win the following prize:

In-person registration to the 2026 Disaster & Emergency Management Conference



FOLLOW US

Disaster & Emergency
Management
Conference



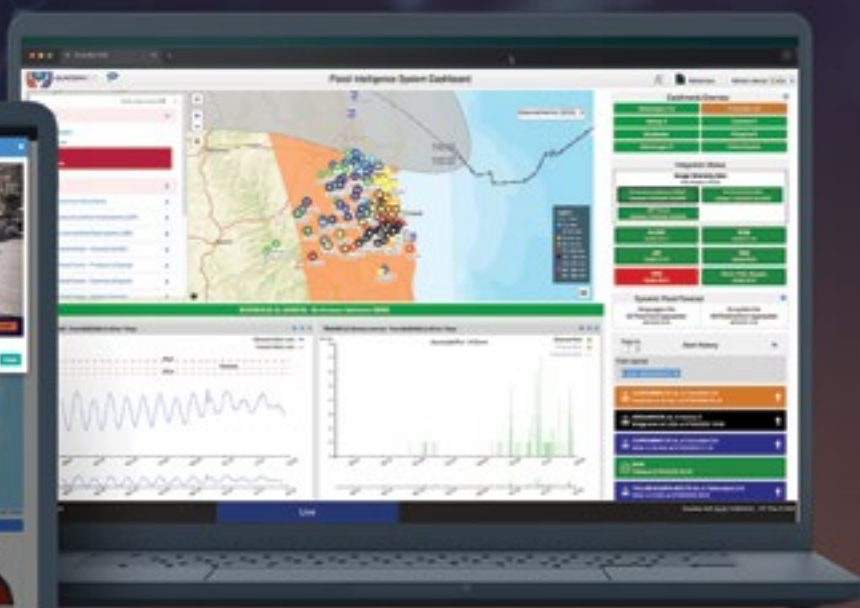
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the Most of Your
Conference
Experience?

Download the conference app!

Simply follow these easy steps:

1. Visit the App store on your Apple or Android device



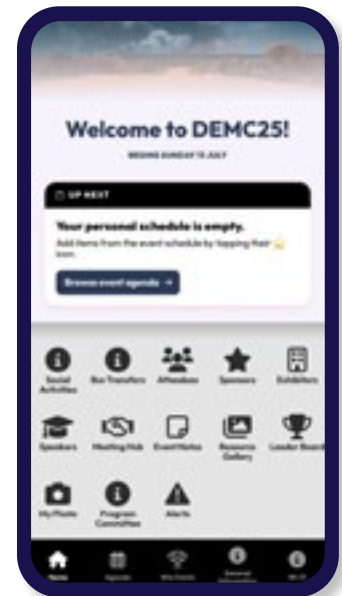
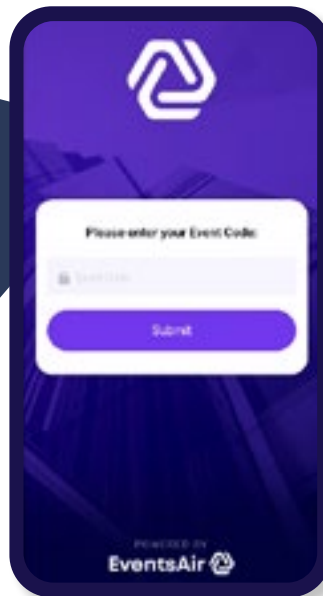
2. Search 'The Event App by EventsAir' and download
3. Open and enter event code **DEMC25**
4. Your name badge has your login and pin!



GIVEAWAY

We're giving away a number of exciting prizes at DEMC

Simply use the conference app to scan the QR codes located throughout the conference venue or participate in Q&A and live polls in the keynote sessions.



App Features

Stay up to date and connected during the 2025 Disaster & Emergency Management Conference.

PROGRAM: Create your own personal schedule and view the latest program details.

SPEAKERS: Read speaker biographies and presentation overviews.

NETWORK: Connect with fellow delegates and network via in-app messaging.

CONNECT: View who has joined us as an exhibitor and sponsor.

SHARE: Engage with the session through social media.

GAMIFICATION: Compete for prizes – it's fun and easy.

HOW TO WIN

The top 10 scoring delegates will be eligible for the prize draw during the conference closing.

Winners must be present to claim their prizes.

Some examples of how points can be earned include:

- Registration desk
- Exhibition booths
- Poster presentations
- Networking function
- Wellness Zone

SOCIAL CALENDAR



Pre-Conference Educational Tours

Spaces are limited! Please see the registration desk to confirm your attendance.



Gold Coast Disaster and Emergency Management Centre



Sunday 13 July 2025



3:00pm – 4:30pm



\$20.00 per person



Welcome Drinks At Hydrate Bar

For those arriving on Sunday 13 July, you are welcome to come to join us for a welcome drink with new and old friends. This is a perfect opportunity to mingle and build connections as you embark on your conference experience on Monday.



Hydrate Bar, RACV Royal Pines Resort



Sunday 13 July 2025



4:30pm – 5:30pm



Included in full conference registration



Official Conference Networking Event

You're invited to join us at our conference's highlight networking event held in the exhibition hall on Monday 14 July following the afternoon keynote session.

Don't miss this opportunity to unwind, network, and indulge with industry peers, sponsors and exhibitors. We look forward to seeing you there!



Royal Benowa Foyer, RACV Royal Pines Resort



Monday 14 July 2025



4:45pm – 5:45pm



Included in full conference registration*

**Additional tickets for day registrants and accompanying persons can be purchased for \$88 (incl GST) per ticket.*

P25

DMR

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Together for a safer world.

The new TP9900 Multiprotocol, Multiband Portable enables multi-agency cooperation that significantly improves community safety thanks to the enhanced interoperability between P25, DMR and analog channels in multiple frequency bands.



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TOUGH**
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Queensland disaster management... have your say!

Tell us your thoughts on the
preparedness and response for:



North Queensland Floods

late January to
early February 2025



Tropical Cyclone Alfred

late February to
early March 2025



Western Queensland Floods

late March to early
April 2025



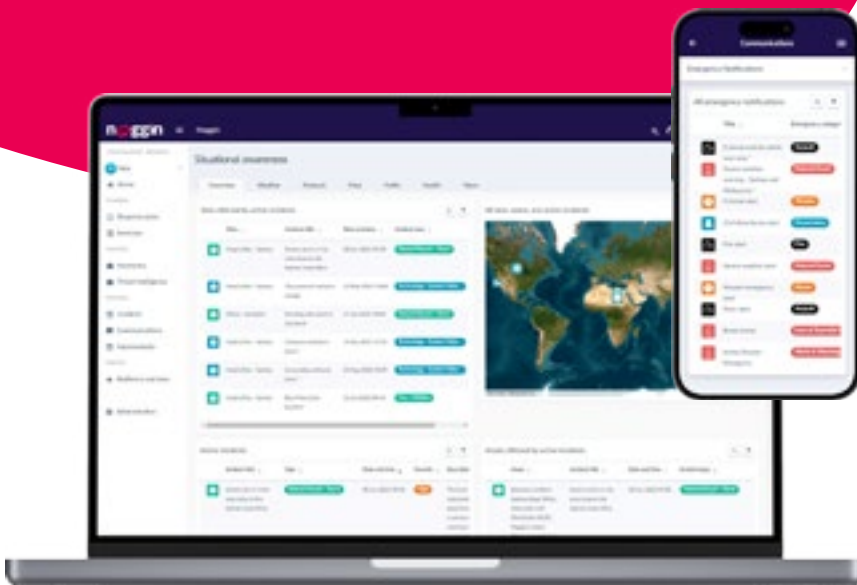
www.igem.qld.gov.au/2025-reviews

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KEYNOTE PRESENTERS



Commissioner Donna Adams

Donna Adams has been a police officer for 35 years and commenced in the role as Commissioner of Police and Secretary of the Department of Police, Fire and Emergency

Management on the 11 October 2022. Most recently, Donna was Deputy Commissioner of Police for 15 months and prior to that, Deputy Secretary of the Department for 6 years. Donna has also been recognised with an Australian Police Medal for Distinguished Service and the Tasmania Police Service Medal for diligent and ethical service. Donna received a Commissioner's Commendation for her work in the aftermath of the devastating 1996 Port Arthur massacre, and has been recognised by the Australasian Council of Women in Policing as an outstanding investigator. In the Australia Day 2023 Honours list, Donna has been awarded with The Public Service Medal for outstanding public service through leadership during the COVID-19 pandemic. In 2014, Donna was the Tasmanian Telstra Business Woman of the Year and went on to become a joint National winner of the Telstra Business Women Innovation Award. Donna in her role as Deputy Secretary of the Department of Police, Fire and Emergency Management played a key role in leading the integration of separate policing and fire business and corporate services into a combined business department. In 2019, Donna was appointed by the Head of the State Service as the Lead Negotiator to resolve a long-standing pay dispute involving ten unions. In 2020, Donna was seconded to the Department of Health as the Emergency Operations Commander for Tasmania Health Services in response to the COVID-19 pandemic. Donna has a Graduate Certificate in Police Studies (2002), Graduate Certificate in Applied Management (2007) and a Master in Policing (2011).

Keynote Panel – Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches

Monday 14 July • 8:55am – 9:55am



Andrew Crisp AM APM Interim Chief Executive Officer, Ambulance Victoria

Andrew served a distinguished 40-year career with Victoria Police where he held a number of senior executive positions,

finishing in the role of Deputy Commissioner Regional Operations. In 2018, Andrew was appointed as Victoria's Emergency Management Commissioner, a position he held for five years. In these roles Andrew provided strong leadership and was a calm, familiar face for Victorians during some of the most significant emergencies the state has faced including the 2019-20 bushfires and the COVID-19 pandemic response. In both his police and emergency services roles, Andrew is regarded as someone with sound judgement who builds effective teams that deliver positive outcomes for the Victorian community. It is important to Andrew that all voices are listened to, and that inclusion and diversity are front of mind when it comes to organisational culture and service delivery. Andrew is well known as a champion for multicultural and faith communities and firmly believes he is a better person and leader through those relationships.

Keynote Panel – Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches

Monday 14 July • 8:55am – 9:55am

KEYNOTE PRESENTERS



John Cawcutt AFSM
*Chief Fire Officer,
Queensland Fire Department*

John is the Chief Fire Officer for the Queensland Fire Department. The Chief Fire Officer is a statutory

position and delivers independent advice to the Commissioner to shape the continuous operational improvement of the Queensland Fire Department. Specifically, his functions include providing advice about the fire services, including matters relating to service delivery, operational culture, best practice and innovation and research.

John has been heavily involved in domestic and international disaster assistance for 25 years deploying to disasters nationally and internationally on numerous occasions. John led the Australian (AUS-1) Urban Search and Rescue Team for 15 years and has assisted more than 20 countries in Urban Search and Rescue capability development. John is currently co-chairing an international team coordinated by the United Nations to review coordination and assurance standards for global disaster assistance. In addition to formal fire and emergency management qualifications, he holds two master's degrees, is a Graduate of the Australian Institute of Company Directors and has been awarded the Australian Fire Service Medal.

John has had an opportunity to learn from many high performing leaders during disaster operations and enjoys applying those learnings to everyday situations.

Keynote Panel – Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches

Monday 14 July • 8:55am – 9:55am



Des Hosie
*National Operations Advisor,
Fire and Emergency New Zealand*

Des Hosie is a career firefighter and 40-year veteran of the NZ Fire

Service and Fire and Emergency New Zealand. Currently the National Operations Advisor for Safety, Continuous Improvement and Lessons Management based in Fire and Emergency New Zealand's National Headquarters – Des has extensive operational firefighting and rescue experience. Through the AFAC partnership, Des has contributed as a lessons management practitioner on a number of major reviews in both New Zealand and Australia. He leads a Lessons Management Community of Practice in New Zealand called LessoNZ. Its function is to share lessons from incidents and exercises across the All of Government, Emergency Services, Defence, and key infrastructure sectors.

Keynote Panel – Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches

Monday 14 July • 8:55am – 9:55am

WHAT DOES IT TAKE?

Climate resilience.

Embedding climate resilience into infrastructure investment decisions will pave the way for meaningful emergency management and preparedness.

Michael Nolan

Risk and Resilience Leader
Aurecon

Presentation: Monday, 14 July

Time: 10:00 am

Location: Main room



aurecon

Bringing ideas to life

KEYNOTE PRESENTERS



Grant Stevens
*Commissioner of Police,
South Australia Police*

Grant Stevens APM LEM, Commissioner of Police since 2015, leads South Australia Police, the government

agency responsible for the safety and security of 1.8 million South Australians, across an area of over one million square kilometres. Commissioner Stevens is committed to technological transformation across all aspects of police service delivery, supports legislative reform to improve public safety; and has well established credentials in state and national leadership roles addressing organised crime, terrorism, cybercrime, family and domestic violence, sexual crime (including child exploitation), and road safety. He is a member of national policing boards and is the Chair of the Australia New Zealand Policing Advisory Agency.

Keynote Panel – Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches

Tuesday 15 July • 9:00am – 10:30am



Michael Nolan
*Climate Change Risk and
Resilience Leader, Aurecon*

Michael Nolan leads the Climate Change Risk and Resilience practice at Aurecon. He works with

private and public sector organisations advising on climate change risk, resilience and disaster management. He recently led the development of the United Nations Office for Disaster Risk Reduction's (UNDRRs) Principles for Resilience Infrastructure Scorecard focused on helping organisations reveal resilience gaps and priorities for investment. Previously Michael was the Director of the International Secretariat for the United Nations Global Compact – Cities Programme – which supported city governments and states to formulate partnerships with private sector to progress the Sustainable Development Goals. He also advised the Executive Office of the President of the United States (Obama Administration) on the climate adaptation investment prioritisation for recovery after Hurricane Sandy.

From Awareness to Action: Embedding Climate Adaptation in Decision-Making

Monday 14 July • 10:00am – 10:30am

We've got your back



Incident Management



Disaster Management



Security Management



Risk Management



Business Continuity



Cyber Security

Services

Plan development
Audit
Training
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Exercising
After action review
Incident investigation

About us

We are the national service partner of choice in preparedness, response and recovery.

Our senior leadership has professional global experience with commercial companies, industry, government, not-for-profits, regulators and defence.

Through our knowledge, experience and network of subject matter experts, we add optimal value.

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KEYNOTE PRESENTERS



Illya Azaroff
*FAIA, principal +lab
Architect, Professor,
New York City College of
Technology (CUNY)*

Illya Azaroff, FAIA, is an architect, geographer, and professor at New York City College of Technology (CUNY). As founding principal of +lab Architect, he champions underserved communities and specializes in disaster mitigation, resilience, and regenerative design. A co-founding advisor of the Kalinago Institute for Global Resilience and Regeneration (KIGRR) in Dominica. In 2023 he earned the Star of Oceania award for his work in the Pacific and Caribbean. Azaroff has contributed to critical initiatives, including the New York State Climate Impact Assessment and NYC's Hazard Mitigation Plan. With over 30 years of experience, he will serve as AIA National President in 2026.

Rise of Community Resilience Hubs: Essential Infrastructure for Resilient Communities

Monday 14 July • 3:45pm – 4:45pm



Al Lawn
*Head Of Emergency
Management, Selwyn
District Council*

Al Lawn is the Head of Emergency Management for Selwyn District Council and the Project Lead for a new Emergency Services campus. In his role, Al serves as Response Manager, Controller, and Recovery Manager, and is also an Alternate Controller for the West Coast of the South Island.

With a background spanning over 20 years in policing and 15 years as a volunteer firefighter, Al brings extensive frontline and leadership experience to the field. He has played a key role in numerous emergency responses, including major earthquakes, floods, wildfires, biosecurity incursions such as *Mycoplasma bovis*, adverse weather events, and the COVID-19 pandemic.

Beyond his emergency management work, Al has also served as a Licensing Commissioner and lives on a farm where he raises sheep, cattle, and cultivates truffles.

Advancing Professionalisation, Leadership and Integration – Weaving Theory, Practice, Community and the Future Together

Tuesday 15 July • 8:45am – 9:15am

KEYNOTE PRESENTERS



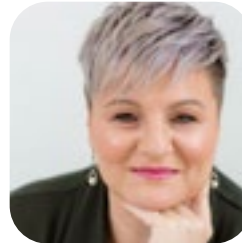
Kate Brown
*Executive Director, Global
Island Partnership*

With over 25 years dedicated to building partnerships that advance resilience and sustainability, Kate

works across sectors and regions to create practical solutions for island communities facing environmental challenges. As Executive Director of the Global Island Partnership (GLISPA) and Co-Chair of the Local2030 Islands Network, Kate brings together governments, NGOs, and local communities to address climate adaptation, biodiversity protection, and sustainable development. Kate's work spans the Pacific, Caribbean, and Indian Ocean, where I collaborate closely with local leaders to create positive, lasting change. In addition to strategic leadership, Kate is committed to mentoring emerging professionals and strengthening networks that tackle critical sustainability issues. Kate believes in the power of partnerships to drive meaningful impact and has always keen to explore new ways to collaborate on solutions that resonate on both local and global scales.

Courage Under Crisis: Pacific Island Resilience in a Changing Climate

Tuesday 15 July • 9:20am – 9:50am



Tracey Gosling
*Vice President, APAC
Dataminr*

For more than 20yrs Tracey has been focused on the transformation of organisations including

public sector and the application of emerging technology. Leading APAC for Dataminr, she and her team are focused on innovating and building new capacity for Emergency & Crisis response, National Security and Cyber security including for Supply Chain and risk management. Dataminr is a top 20 Global AI firm delivering real-time alerting of risks and events. The faster we can make sense of information and modify our systems of working, the more we will improve our ability to manage this chaotic ever-changing world.

Learning From Past Cyclones and Bushfires to Inform New Risk Planning

Tuesday 15 July • 9:55am – 10:25am

KEYNOTE PRESENTERS



Liam Scott
*Operational Systems,
National Emergency
Management Agency*

Liam Scott manages the technology portfolio at New Zealand's National

Emergency Management Agency (NEMA). With a background in Defence and over a decade of experience in operational systems, Liam has led key projects enhancing operational and emergency response capabilities across the public sector. His expertise includes finding practical, resourceful solutions using available tools and ingenuity to improve situational awareness, communication, and coordination during critical incidents. Passionate about building resilient communities, Liam brings a strategic, people-focused approach to emergency management. He is committed to leveraging technology to empower the emergency management sector to ensure the most vulnerable are supported on their worst day.

Beyond the Inbox: Rethinking Communication, Decision-Making, and Leadership in Emergency Management

Tuesday 15 July • 3:30pm – 4:00pm




Neryl East
*Head Of Emergency Director,
Neryl East Communications*

Dr Neryl East is the trusted adviser of leaders and communicators who are ready to impact the future.

She's an acclaimed speaker and credibility expert who's worked with leaders at the highest levels of government and business. As a former television reporter and Olympic announcer Neryl is no stranger to big stages. These days she speaks to audiences across Australia and Asia, helping them communicate with clarity and influence, especially when the pressure is on. Neryl has a PhD in Journalism and is the author of five books including an Amazon best-seller on media and reputation.

Trust Under Pressure: Believable, Dependable Communication Before, During and After Emergencies

Tuesday 15 July • 4:05pm – 4:35pm



Modernise Your Emergency Management Ops with WebEOC

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7:30 AM – 8:30 AM

REGISTRATION OPEN

8:30 AM – 8:40 AM

Acknowledge and Welcome: The Land We Gather On

To start the conference, we acknowledge the Yugambah people, Traditional Custodians of the land, through a Welcome to Country ceremony by the Jellurgal Aboriginal Cultural Centre. This meaningful moment honors their connection to the land and invites us to be mindful of our shared responsibility to care for it. An acknowledgment to the Yugambah people, Traditional Custodians of the land, for the Welcome to Country will be given by representatives from Aotearoa, New Zealand

8:40 AM – 8:55 AM

Official Welcome & Housekeeping

Join us as we officially open DEMC25 and set the stage for an impactful conference. Conference Chair, Des Hosie, National Operations Advisor at Fire and Emergency New Zealand will extend a warm welcome to delegates, share important housekeeping details.

8:55 AM – 9:55 AM

Keynote Panel – Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches

Moderator: Des Hosie, National Operations Advisor at Fire and Emergency New Zealand, John Cawcutt AFSM, Chief Fire Officer, Queensland Fire Department, Andrew Crisp, CEO Ambulance Victoria, TAS Police Commissioner Donna Adams, SA Police Commissioner Grant Stevens

10:00 AM – 10:30 AM

From Awareness to Action: Embedding Climate Adaptation in Decision-Making

Michael Nolan, Climate Change Risk and Resilience Leader, Aurecon

10:30 AM – 11:00 AM

Morning Tea With Exhibitors

	Prince Room	Monarch Room	Marquis Room	Norfolk Room
	Strengthening Community-Led and Inclusive Approaches to Safety, Resilience and Ethical Excellence Chair: Doug Caulfield	Advancing Professionalisation, Leadership and Integration Chair: Rev. Dr Mark Layson	Harnessing Technology and Innovation Chair: Deborah Bunker	Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches Chair: Emily Chapman
11:00 AM – 11:30 AM	The Future of Emergency Services Volunteering in Australia! The VolunTeir Model John Moy, Charles Sturt University	Closing the Future Skills Gap: Mapping Pathways for the Next Generation of Emergency Management Practitioners Kate Retzki, Office of the Inspector-General of Emergency Management	Drone-as-a-first Responder: the What, Why, How and When Dr David Cole, Flyfreely	Enduring Flood Resilience for Queenslanders Vina Varsani, Queensland Reconstruction Authority & Sam Bowstead, Queensland Department Of Housing And Public Works
11:35 AM – 12:05 PM	Future-Proofing Disaster Response: Engaging the Next Generation to Build Climate-Resilient Communities Madi Keay, The Charity Collective	"Now I Know What It Feels Like" – Training for the Real Thing Scott Campbell, Nxus The War Room Experience	Embedding Cyber Resilience in Emergency Response and Recovery Adam Bland, Complete Resilience	Presentation Continued



Please refer to the website and mobile app for the most up to date version of the program and to read the abstracts for each session.

12:10 PM – 12:40 PM	The Difficulty of Undertaking Preparation Tasks for Different Disasters and Sociodemographics Dr Amanda Muller, Torrens Resilience Initiative	Leading At The Political Interface Stefan Weir, National Emergency Management Agency, New Zealand	Need for Speed – Time Critical In-Language Access to Emergency Management Victoria's Disaster Warning System Tea Dietterich, 2M Language Services	Defining Queensland's Adf Gap and Implications in Contemporary Disaster Response Dr Mark Armstrong, Queensland State Emergency Service
12:40 PM – 1:30 PM	Lunch With Exhibitors			
	Prince Room	Monarch Room	Marquis Room	Norfolk Room
	Strengthening Community-Led and Inclusive Approaches to Safety, Resilience and Ethical Excellence Chair: Doug Caulfield	Advancing Professionalisation, Leadership and Integration Chair: Rev. Dr Mark Layson	Harnessing Technology and Innovation Chair: Deborah Bunker	Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches Chair: Emily Chapman
1:30 PM – 2:00 PM	We Recover Better Together Natasha Odgers, Community Praxis Cooperative & is Jane Willis, Sunshine Coast Council	Resourcing Innovation and Regional Resilience in the Face of Extreme Weather Ben Green, Tairawhiti Emergency Management (NZ)	Strengthening Crisis Leadership: A Study of Crisis and Humanitarian Leadership Training Dr Katie McIntyre, Deakin University	Presentation By Juvare Asia Pacific
2:00 PM – 3:00 PM	Workshop 1	Workshop 2	Workshop 3	Workshop 4
	Beyond Command and Control: Conceptualising Leadership Along the "trust Investment" and "decision Interaction Style" Spectra Rev Dr Mark Layson, Charles Sturt University	Leaders Make a Difference: Being an Expert Companion Marianne Dyer, Authentic Connections Psychology Consultants	Adapting to Climate Change: Designing A Climate Change Responsive Mental Health Service Ecosystem Benjamin Norris, School Of Public Health, University of Queensland	Healing through Connection: Wayapa Wuurrk in Disaster Recovery Jem Stone, Wayapa Wuurrk
3:00 PM – 3:35 PM	Afternoon Tea With Exhibitors & In-Person Poster Presentations			
3:35 PM – 3:45 PM	TECH TALK: Live Tech Demos for Disaster Management Presented By KJR			
3:45 PM – 4:45 PM	Rise of Community Resilience Hubs: Essential Infrastructure for Resilient Communities Illya Azaroff FAIA, Principal +lab Architect, Professor Citytech CUNY			
4:45 PM – 4:55 PM	Day One Wrap Up Join us on Day One as we wrap up an exciting day of learning, collaboration, and innovation with conference chair Des Hosie, National Operations Advisor at Fire and Emergency New Zealand			
4:55 PM – 5:45 PM	The Exhibition Networking Experience: Engage with Industry Leaders Over Drinks Unwind, connect, and explore in our conference exhibition hall, where industry leaders, cutting-edge technology, and innovative solutions come together to shape the future of disaster and emergency management. Enjoy a relaxed atmosphere as you engage with experts, discover the latest advancements, and explore groundbreaking products and services—all while networking over drinks. Whether you're looking to forge new partnerships, experience hands-on demonstrations, or gain insights from top professionals, this is your chance to connect with the people and innovations driving resilience in an ever-changing world.			

POSTER PRESENTATIONS

Can Be Viewed in the Exhibition Hall and Via the Conference App

Considerations for Utilising Flood Sirens in a Total Flood Warning System

Grant Maxwell, Stantec

Enabling Flood Resilient Communities Through Innovation and Enhanced Decision Support Systems

Grant Maxwell, Stantec

Nature-led Resilience to Disasters: The Role of Regional NRM Organisations

Bek Christensen, Nrm Regions Australia

Breaking Barriers: Empowering Women Leaders in Rural, Male-Driven Environments

Robyn Dupuis, SES QLD

Fire Safety Education and Firefighter Training in Remote Indigenous Communities

Shane Ferguson, Staying Alive Fire Safety Program

Case Study: Three Disasters, Three States – One Path to Recovery

Massimiliano (Max) Gregori, BG&E Pty. Ltd.

Lessons Learned from Deploying Software and Artificial Intelligence to Support Lessons Management Processes

Michael Kasteel, ISW Development

AI – Beyond the Hype: Understanding the Realities of Applying AI to Lessons Management

Michael Kasteel, ISW Development

Empowering Communities to Prevent Drowning: A Co-Designed Approach to Public Rescue Equipment in Victoria

Bernadette Matthews, Life Saving Victoria

Navigating Leadership Challenges & Mental Health Amidst Catastrophic Fires: Black Saturday to Black Summer

Graeme Simpfendorfer, Peregrine Consultancy Pty Ltd

Bolstering Australia's Disaster Resilience Through First Responder Early Intervention Strategies

Michael Willing, Fortem Australia

7:30 AM – 8:30 AM		REGISTRATION OPEN			
8:30 AM – 8:45 AM		Welcome and Housekeeping Join us as we start Day Two with a warm welcome from Conference Chair, Des Hosie, National Operations Advisor at Fire and Emergency New Zealand. This session will outline today's highlights, provide key housekeeping updates, and set the tone for another inspiring day ahead.			
8:45 AM – 9:15 AM		Advancing Professionalisation, Leadership and Integration – Weaving Theory, Practice, Community and the Future Together Al Lawn, Selwyn District Council, Head of Emergency Management			
9:20 AM – 9:50 AM		Courage Under Crisis: Pacific Island Resilience in a Changing Climate Kate Brown, Executive Director, Global Island Partnership			
9:55 AM – 10:25 AM		Learning From Past Cyclones and Bushfires to Inform New Risk Planning Tracy Gosling, Vice President – APAC Dataminr			
10:25 AM – 10:50 AM		Morning Tea With Exhibitors			
		Prince Room	Monarch Room	Marquis Room	Norfolk Room
		Comprehensive Disaster Risk Reduction and Preparedness for Complex Emergencies Chair: Andrew Parnell	Advancing Professionalisation, Leadership and Integration Chair: Mona Curry	Harnessing Technology and Innovation Chair: Deborah Bunker	Elevating Business and Infrastructure Resilience for Disaster Preparedness and Recovery Chair: Des Hosie
10:50 AM – 11:10 AM		Rising Biosecurity Threats: Advancing Response Readiness Dr Rachel Chay, Biosecurity Queensland	Reconnecting with Nature: Nature-Based Solutions for Disaster Resilience Arden Haar, Aurecon Australasia Pty Ltd	Logic and Reason: The Statistical Case for Smashing the Patriarchy to Improve Post-Disaster Mental Health Lorian Bethune, Gender and Disaster Australia	Building Emergency Management in NZ and Lessons from Recent Events Eddie Hebert & Patrick Cummuskey, Ministry Of Business Innovation And Employment
11:15 AM – 11:35 AM		The Complexities of Planning for Domestic Family Violence Before, During and After an Emergency Andrew Williams, Charles Sturt University	A System Under Stress: Observing Strengths, Weaknesses and Pressure Points in a Rapidly Changing World Alistair Dawson, Office of the Inspector-General of Emergency Management	Streaming the Approach to Flood Warnings to the Gold Coast Community David Youssef & Mark Ryan, City of Gold Coast	Lessons From the Eye of the Storm Shane Chelepy APM, Acting Commissioner of Police & State Disaster Coordinator, Queensland Police Service
11:40 AM – 12:00 PM		Investigating Willingness to Drive Through Floods and Bushfires: a Content Analysis and Discrete Choice Survey Sara Fazeli, UNSW	Emergency Management Information Self Preparedness Package: Outcomes from a Regional and Rural Seniors Project Dr Melissa Taylor, University of Southern Queensland	Presentation Continued David Youssef & Mark Ryan, City of Gold Coast	PRE RECORDED: Driving Sustainable Uplift for an Uncertain Future Through Emergency Planning and Exercises Chiana Sherwood, Auckland Airport
12:05 PM – 12:25 PM		The CADEM Framework: Complex Adaptive DEM For Practitioners Todd Miller, NEMA (NZ)	Overcoming Challenges and Adapting: Strengthening Local Council Staff in Emergency Management Jo Lynskey, Western Bay Of Plenty District Council	The Impact of Early Wildfire Detection Systems Dr Christopher Tylor, exci pty ltd	Business Continuity – Being Prepared for an Ever Increasingly Disruptive World Matt Shaw, Ministry of Business Innovation And Employment

12:25 PM – 1:25 PM

Lunch With Exhibitors

	Prince Room	Monarch Room	Marquis Room	Norfolk Room
	Strengthening Community-Led and Inclusive Approaches to Safety, Resilience and Ethical Excellence Chair: Grant Marcus	Drawing Lessons from Experience: Case Studies, Practical Insights and Innovative Approaches Chair:	Disasters, Trauma & Communication: Navigating Crisis Response in a Changing World Chair: Grant Marcus	Leadership, Risk & Resilience: Strengthening Disaster Preparedness & Response Chair: Andrew Brooks
1:25 PM – 1:45 PM	Enhancing Preparedness and Resilience of the Minjerribah Community (North Stradbroke Island) Miss Felicity Bradford & Dr Nancy Spencer, Griffith University	Emergency Animal Disease Outbreak: Understanding Public Sentiment Toward Destruction, Disposal and Vaccination to Inform Communications Olivia Gardner, Department of Primary Industries	Understanding Trauma and Psychological First Aid in Disaster and Emergency Management Dr Adam Lo, Metro South Health	Impact of Disasters on Hospitals from Aotearoa Dr Natasha Duncan-Sutherland, Te Toka Tumai, Auckland
1:50 PM – 2:10 PM	Time to Think Out of the Box When It Comes to Community-led Resilience Liz Mackinlay, Australian Business Volunteers	Resilience Ratings: Australian Innovation Building Stronger Homes and Communities David Henderson & Kate Cotter, Resilient Building Council	AI Translation Tools and Community Reflections on Multilingual Emergency Communication Professor Raelene Wilding, Emma Koster La Trobe University	The Importance of Inter-Agency Communication: Experiences from New Zealand and Beyond Dylan Earle, Tait Communications
2:15 PM – 2:35 PM	Embracing a Co-Design Future: Queensland's Vision for Place-based Disaster Resilience Dianne Grey, Queensland Reconstruction Authority	Resilience in Action: Building Communities That Can Take It Dana MacDiarmid, New Zealand National Emergency Management Agency	Working Collaboratively - Making the Best of Opportunities for Improvement Paul Bagg, NZTA (New Zealand Transport Agency)	Moving Wicked Problems Through the Lessons Management Framework: The Role of Residual Risk Assessment Alexandra (Alex) Murray, NSW DPIRD
2:40 PM – 3:00 PM	Enabling Flood Resilient Communities Through Innovation and Enhanced Decision Support Systems Grant Maxwell & Nicole Bichel, Stantec	Navigating Leadership Challenges & Mental Health Amidst Catastrophic Fires: Black Saturday to Black Summer Graeme Simpfendorfer, Peregrine Consultancy Pty Ltd	Standing on the Shoulders of Giants: Gladstone's Progress in Tsunami Risk Management Dr Jane Sexton & Emma Catlin, Queensland Fire Department	Seismic Shifts: Communicating Risk to Coordinate Multi-Agency Disaster Preparedness Caroline Rowe, University Of Otago

3:00 PM – 3:30 PM

Afternoon Tea With Exhibitors

3:30 PM – 4:00 PM

Beyond the Inbox: Rethinking Communication, Decision-Making, and Leadership in Emergency Management

Liam Scott, Operational Systems, National Emergency Management Agency

4:05 PM – 4:35 PM

Trust Under Pressure: Believable, Dependable Communication Before, During and After Emergencies

Dr Neryl East, Director, Neryl East Communications

4:40 PM – 4:50 PM

Conference Chair Wrap Up

Join us as we wrap up an incredible two days of learning, collaboration, and inspiration. Des Hosie, National Operations Advisor at Fire and Emergency New Zealand, will guide us through the key learnings from the conference, highlight pivotal moments, and formally close the event. This session will also include the highly anticipated prize draw – don't miss your chance to win! Let's reflect on our shared journey and leave inspired to make an impact.

NOTES & KEY LEARNINGS



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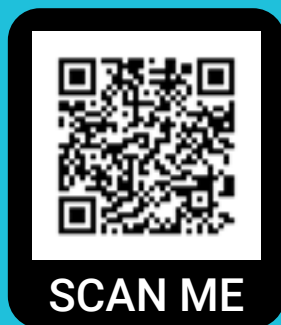


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AIES

The Australasian Institute of Emergency Services offers members of emergency service and affiliate organisations the opportunity to be a member of a professional body dedicated to the progression and recognition of the Emergency Service role in the community. The Institute acts as an independent forum where members can be heard and their opinions shared with other emergency service members.

 www.aies.net.au



Natural Hazards Research Australia

Natural Hazards Research Australia is Australia's national centre for natural hazard resilience and disaster risk reduction.

A collaborative research organisation, the Centre addresses the major challenges arising from natural hazards, including bushfires, floods, cyclones, heatwaves, storms and other hazards. The aim is to deliver usable research and knowledge that creates safer and more resilient communities.

The Centre works in the broad emergency management and disaster resilience sector with partners in all states and territories, federal, state and local governments, key industry bodies, the private and not-for-profit sectors, research and other organisations with a stake in protecting Australian communities.

 www.naturalhazards.com.au

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Aurecon

Aurecon is an international design, engineering and advisory company bringing ideas to life to create a better future for people and the planet.

With our wide range of expertise, we support clients and communities throughout all stages of the disaster cycle. This includes disaster response, as well as identifying infrastructure risks and opportunities, and defining strategies, for better preparedness for future shocks and stresses.

In collaboration with the United Nations Office for Disaster Risk Reduction, we have developed the global Resilient Infrastructure Scorecard. This tool provides a comprehensive assessment of asset resilience to understand their capability in withstanding disasters and system changes.

By working closely with public and private sectors, we actively combine climate adaptation with disaster recovery efforts to create solutions that protect communities.

 www.aurecongroup.com



Dataminr

Dataminr First Alert increases the speed of decision-making with a real-time critical event discovery solution for the public sector. Powered by advanced AI, Dataminr First Alert detects early indicators of crises – such as natural disasters, public safety incidents, health risks, transportation accidents, infrastructure incidents, and local or global events – to enable safety teams to respond quickly to protect lives and communities. Maintain situational awareness and make decisions with confidence with Dataminr First Alert.

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Juvare Asia Pacific

Juvare's mission is to strengthen and optimise information sharing and visualisation, to empower preparedness and response professionals to protect people, and property.

Prepare. Connect. Respond.

Juvare provides battle tested enterprise resilience solutions. Our software solutions are currently being used in 15+ countries, 8 Australian states and territories, 50+ US states and territories, with 500+ Emergency Management agencies, 40+ State Public Health Departments, 3,500+ hospitals, and 50+ Federal agencies. Juvare solutions enable organisations to be more resilient and effective. They allow this by enabling organisations to collaborate in real-time, provides a "one stop shop" for situational awareness, and providing forward planning, innovative solutions with our products. Real-time dashboards, multi-channel notifications, and alerts ensure that the right people are in the loop at the right time, with the right background and information. It achieves this by creating a common operating picture across the enterprise, ensures standardization in response, and a 360-degree view of all threats and emergencies. Using the WebEOC platform daily ensures "muscle memory" during disasters, surveys, and events.

Our platform supports planning, response and recovery, to deliver resiliency. It supports flexibility and speed to value. WebEOC is a bespoke solution, tailored to the operational model of the organization or agency.

 www.juvare.com/au

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Tait Electronics (Aust) Pty Ltd

For more than 50 years, Tait Communications has designed, delivered, and supported critical communications networks for public safety, transportation, and utility customers worldwide. We're a local company founded in New Zealand that delivers world-class connectivity solutions worldwide.

Our two-way radio systems enable immediate communication even in the harshest and most unpredictable situations. Our Tait Tough family of radios are renowned for working when others don't and keep working when others stop. Our focus is enhancing officer safety and simplifying multi-agency communications.

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Noggin

Noggin is an industry-leader in safety, security, and critical event management technology with its next-generation, cloud-based software platform.

The award-winning Noggin Platform provides an all-hazards approach to improving resilience, housing all of the tools needed to help make informed decisions and respond effectively to any incident, large or small. Noggin's software platform includes solutions for: crisis management, business continuity, environmental health and safety, emergency management, and security management.

 www.noggin.io

Office of the
Inspector-General of
Emergency Management

Office of the Inspector-General of Emergency Management

The Office of the Inspector-General of Emergency Management (IGEM) provides assurance and insights to strengthen Queensland's disaster and emergency management sector. Through a systems-focused, multi-hazard approach, the Office of the IGEM drives continuous improvement to enhance Queensland Disaster Management Arrangements (QDMA). By working with state government agencies, local governments, non-government organisations, researchers, and industry, the Office of the IGEM helps enhance capability and deliver positive outcomes for Queenslanders.

 www.igem.qld.gov.au

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QIT Plus Pty Ltd

QIT Plus is a software development and consulting firm established in Queensland in 2007. The Australian branch has a team of highly qualified specialists with extensive experience in disaster and incident management, end-to-end project delivery from assessment and design to implementation and review.

Our team specialise in software solutions for Incident Management – providing database design and development, systems integration, data analytics, software security and scalable cloud-based technologies.

Guardian IMS – is proven for Multi-agency Disaster Coordination using the AIIMS framework. Cloud based, single sign on, secure, scalable and easy to use – powerful feature rich platform.

Content Management Dashboard – one stop shop of all the information the community needs in a Disaster.

Flood Intelligence and Flood Cast – The Internal Flood Intelligence (fully integration to devices) validates information and triggers and links to the public facing Flood CAST to broadcast AWS warnings and alerts through a fully automated platform.

 www.qitplus.com



The Yellow Company

Yellow is a management consultancy with specialist expertise in the disaster and emergency management sector that began with its involvement in supporting the establishment of the Queensland Reconstruction Authority (QRA) in 2011/12.

Over the past 13 years, Yellow has worked with local, state and Commonwealth government in response to more than 100 activated disaster events to initiate, plan, execute, close, and monitor recovery and resilience projects.

At Yellow, we believe project management should be about innovation, collaboration and impactful results. Our brilliant team of strategic thinkers, creative leaders, and process executors have experience working across all levels of government, corporate entities, small businesses, and not-for-profit organisations. Our passionate and dedicated people have knowledge and capability accumulated from multi-decadal work and thrive on making a difference – one project at a time.

Our services include project management, planning (disaster, recovery and resilience), stakeholder engagement and management, governance and reporting, evaluation and feasibility, change management, communications and graphic design. We're listed as an approved supplier on local, state and federal government panels and received multiple state and national awards, reflecting our commitment to excellence.

We've worked with local and state governments to rebuild disaster-impacted communities and strengthen their resilience against future disasters. Our passion lies in delivering quality and innovative solutions across all stages of disaster management – including prevention, preparedness, response, recovery and reconstruction – ensuring quicker recovery and a safer future.

 www.yellowco.com.au

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BG&E Pty Limited

With a dynamic team spanning 15 offices worldwide – including Australia, New Zealand, South East Asia, the United Kingdom and Middle East – we unite local and international professionals to deliver practical solutions with a strong focus on constructability.

Our clients consistently return to us, attesting to our exceptional service, responsiveness, and track record for delivering tailored solutions for technically challenging projects. The quantity and scope of engineering awards we've received acknowledge our diverse industry contributions and the exceptional quality of the services we deliver across a host of regions, disciplines, and sectors.

What Rapid Response Means for Us

Unforeseen environmental incidents and natural disasters are an inevitable reality for communities across the globe. With climate change increasing the probability of extreme weather events, coupled with the surge in population growth, land development, and infrastructure projects – the importance of rapid response is paramount. Rapid response requires a thorough understanding of regulatory, technical, and logistical requirements to achieve eligibility.

Our dedicated emergency response team offers a comprehensive range of emergency and disaster management services for various scenarios, including:

- Floods
- Drought
- Cyclones
- Tsunamis
- Bushfires
- Damaging Storms
- Landslides
- Earthquakes

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Forge Solutions

Forge Solutions strengthens and empowers communities nationally to thrive in the face of complex social and environmental challenges, positively impacting people and the planet. Our capabilities, experience, and extensive regional presence enable us to provide rapid, reliable and innovative solutions in partnership with community, and other stakeholders to enhance collective resilience. Our team has a rich history of providing critical crisis response and reconstruction solutions to Australians in their most vulnerable moments. In collaboration with the community and various stakeholders, we are dedicated to bolstering shared resilience through rapid and dependable service offerings. Our enhanced capabilities deliver:

- Disaster preparedness, response & recovery
- Environmental clean up
- Emergency accommodation
- Modular housing solutions
- Resilient homes services

 www.flinders.edu.au/torrens-resilience-initiative

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Torrens Resilience Initiative (TRI), Flinders University

Disasters and emergency events disrupt the foundations of our daily life. We conduct research to build resilience and promote stability in times of crisis. The Torrens Resilience Institute (TRI) is one of Australia's longest-standing research institutes dedicated to disaster preparedness and management. Our research is advancing the concept of resilience and helping organisations, communities and nations balance disaster preparedness and prevention, response and recovery. Our research advises and guides government policy, prepares communities and empowers people to minimise the impacts of possible natural hazards, health and security risks or humanitarian and other emergencies in Australia and around the world.

 www.flinders.edu.au/torrens-resilience-initiative



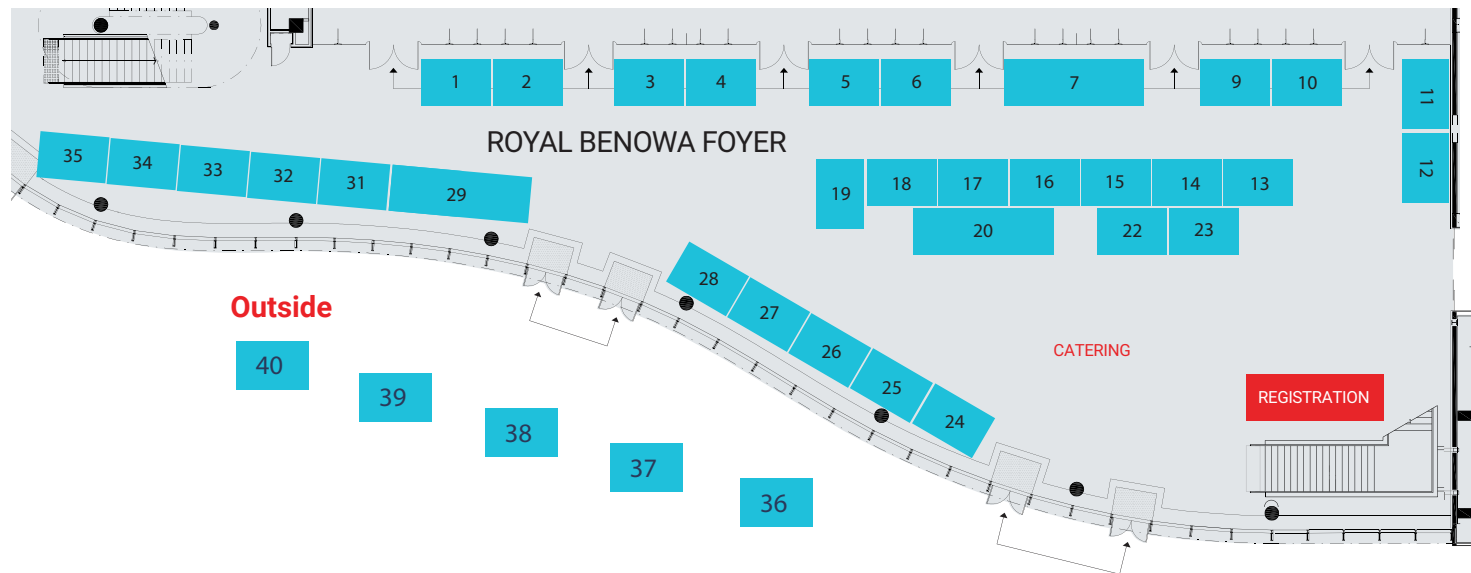
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EXHIBITION FLOORPLAN



Exhibitor list

- | | |
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| 1. BG&E Pty Limited | 22. LEDI Pty Ltd |
| 2. Australasian Institute of Emergency Services | 23. Covertex |
| 3. Natural Hazards Research Australia | 24. Disaster Relief Australia |
| 4. Yellow Co | 25. TacMed Australia |
| 5. Transport NSW | 26. Australian Red Cross |
| 6. 4C Strategies | 27. Resilience Home Funds |
| 7. Juvare Asia Pacific | 28. Chronosoft Solutions Pty Ltd |
| 9. Department of Housing and Public Works | 29. Tait Electronics Australia Pty Ltd |
| 10. QIT Plus Pty Ltd | 31. Central Queensland University (CQU) |
| 11. Red Group | 32. ACIM Solutions |
| 12. Noggin | 33. BlackBerry Australia Pty Limited |
| 13. Bluemont | 34. Protegas Australia |
| 14. Charles Sturt University | 35. Poster Presentations |
| 15. Queensland Police Service
Emergency Management & Coordination Command | Outside |
| 16. State Emergency Service | 36. Unidan |
| 17. Risk-e Business Consultants | 37. KJR |
| 18. GoodSAM (Instant.Help) | 38. Mobile Communications (MCQ) Pty Ltd |
| 19. Crisisworks | 39. Pivotel |
| 20. Dataminr | 40. Prestige Modular Buildings |

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4C STRATEGIES

4C Strategies Asia Pacific Pty Ltd

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We offer nationally accredited individual units of competency and skill sets. We specialise in contextualised incident management programs for roles within an IMT. We also offer practical and interactive short courses to develop leadership and interpersonal skills for those operating in this sector. Our customised organisational programs are delivered via face-to-face and virtual workshops, online, RPL and a blended format. Our facilitators have extensive expertise and specialisation in emergency management roles. Our innovative approach to learning supports the ongoing professionalism of this critical sector.

 www.acimsolutions.com.au



ACIM Solutions

ACIM Solutions is a niche Registered Training Organisation (41002) offering high quality, nationally accredited training and short course training to paid staff and volunteers in the emergency management sector. Our programs include the most recent leadership and incident management programs at Diploma and Advanced Diploma levels. Learn from highly qualified facilitators with contemporary experience in a range of learning formats.

Our programs include:

- Advanced Diploma of Public Safety (Emergency Management) PUA60120
- Diploma of Public Safety (Emergency Management) PUA50120 specifically tailored for the emergency management sector across Australasia
- Diploma of Public Safety (Recovery Management) PUA50722



BlackBerry Australia Pty Limited

BlackBerry provides enterprises and governments the intelligent software and services that power the world around us. Based in Waterloo, Ontario, the company's high-performance foundational software enables major automakers and industrial giants alike to unlock transformative applications, drive new revenue streams and launch innovative business models, all without sacrificing safety, security, and reliability. With a deep heritage in Secure Communications, BlackBerry delivers operational resiliency with a comprehensive, highly secure, and extensively certified portfolio for mobile fortification, mission-critical communications, and critical events management.

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Central Queensland University (CQU)

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Charles Sturt University

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*Good Universities Guide 2023/24

 www.csu.edu.au



Chronosoft Solutions Pty Ltd

Chronosoft is a leading provider of comprehensive incident management solutions trusted by emergency management leaders worldwide. Our cutting-edge software empowers agencies to effectively respond to emergencies, streamline operations, and ensure the safety and security of the community.

With a proven track record and a deep understanding of the unique challenges faced by emergency management agencies, Chronosoft has become the go-to choice for customisable incident management solutions. Our advanced technology and intuitive interface enable agencies to seamlessly coordinate response efforts, manage incidents in real-time, and enhance situational awareness.

 www.chronosoft.com.au

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covertex

Covertex

Covertex is a global leader in rapidly deployable structures and products, with over 35 years of experience. Our solutions support emergency services, governments, NGOs, and military forces in over 20 countries. Trusted for reliability and speed, Covertex delivers in critical situations worldwide.

Quality & Innovation

Our success stems from seamless design and engineering, shaped by user feedback. We prioritize quality, ensuring our structures and products meet the highest standards. Customization options allow us to address specific operational needs.

Covertex is committed to research and development, staying ahead in fabric technology and structural advancements. This focus on innovation ensures we continuously enhance our solutions.

Expertise & Legacy

As part of Structurflex, our parent company, we draw on over 75 years of expertise in engineered fabric solutions. This extensive knowledge makes Covertex a trusted industry leader in rapid deployment solutions worldwide.

 www.covertex.co.nz



Crisisworks

Crisisworks

Crisisworks is a mature innovative recovery and emergency management system. Using the latest cloud and mobile technologies, Crisisworks offers an affordable suite of tools for all phases, all-hazards crisis and incident management, municipal risk management, multi-agency response, mobile impact assessments, recovery, compliance and more.

 www.crisisworks.com



**DISASTER
RELIEF
AUSTRALIA**

DISASTER RELIEF AUSTRALIA

Established in 2016, Disaster Relief Australia is a veteran-led not-for-profit that unites the skills and experience of veterans and other dedicated volunteers to help communities prepare for and recover from disaster.

Unlike emergency services, which provide immediate disaster response, our areas of focus are on either side of the emergency in the preparedness and recovery phases. We work with communities to identify risks, develop disaster management strategies, and build their capability to face future challenges.

When disaster strikes, we shift our focus to recovery. In the aftermath of a disaster, we provide essential cleanup and support to help communities pick up the pieces and rebuild their lives. Together with our volunteers, we're on the ground clearing out flood-damaged homes, recovering belongings

CONFERENCE EXHIBITORS

from debris, removing fallen trees after storms and so much more. Be it flood, bushfire, cyclone or storm, we're there to support people on some of their toughest days, helping them take the first steps on the road to recovery.

 www.disasterreliefaus.org



GoodSAM (Instant.Help)

GoodSAM is the all round cutting edge disaster management platform used by ambulance, police and fire services across Australia, New Zealand, the UK, Canada and the US.

It provides both a real time alerting/dispatching system for staff and community (over 1.4 million volunteers are deployed many thousands of times every day through it) and has an app less video management system being able to locate and extract live video stream / images from public mobile phones, CCTV, body cameras and drones. All of this information (and more) can be shared / forwarded in a controlled, auditable and secure manner.

GoodSAM managed the NHS community response to covid in the UK and is used by most Australian ambulance services for crowd sourcing resuscitation following cardiac arrest. Visit www.GoodSAMpp.org for more information or visit our stand.

 www.goodsamapp.org



KJR

Founded in 1997, KJR is a trusted Australian technology consultancy with deep expertise in deploying AI-driven, data-assured solutions for high-stakes environments. With extensive experience across Defence, government, and critical infrastructure, KJR is uniquely positioned to support the Disaster & Emergency Management sector. Our Remote Data Technologies, including Drone-in-a-Box systems with edge-based analytics, have been field-tested in Queensland flood responses, enabling real-time situational awareness and infrastructure assessment in off-grid conditions. We specialise in developing resilient, scalable systems that integrate ethical AI, secure data collection, and risk governance – ensuring informed decision-making when it matters most. Whether supporting predictive risk modelling, remote surveillance, or cross-agency coordination, KJR delivers trusted digital capability when lives and livelihoods are at stake.

 www.kjr.com.au/technologies/remote-data-technologies

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LEDI Pty Ltd

Emergency Water for Disaster Relief. ADF Veteran Designed Water Purification Systems

At LEDI, we are driven by a simple yet powerful mission: to provide clean, safe drinking water to communities in need. Founded with a deep understanding of humanitarian challenges, our team of qualified professional Engineers — proudly including Australian Defence Force Veterans — brings a unique perspective and unwavering commitment to disaster relief efforts.

Our water filtration systems are specifically designed to excel in harsh environments. Built to be rugged, reliable, and highly effective, they are trusted to perform when you need them.

 www.ledi.com.au



Mobile Communications (MCQ) Pty Ltd

Mobile Communications (QLD) Pty Ltd (MCQ) is a premier provider of advanced communication solutions in Queensland, specializing in rural and remote in-vehicle and fixed communications. Established in 1987, MCQ has built a strong reputation for delivering Land Mobile Radio (LMR), Satellite, and Cellular communication solutions that ensure reliable connectivity in the most challenging environments. The company specialises in delivering advanced communication solutions across various technologies, focusing on critical communications and high-quality RF Technologies. MCQ's solutions are tailored to industries that operate beyond traditional network coverage, including public safety, transportation, energy, agriculture, and emergency services. The company's expertise in integrating innovative hybrid communication technologies enables mission-critical connectivity where traditional networks fail.

 www.mobilecomms.com.au



Pivotel

Pivotel is an Australian-owned and operated provider of regional, rural and remote communication solutions for people, organisations and assets.

Pivotel develops and deploys solutions that connect people with vital assets, information and each other. With operations across Australia, New Zealand and beyond, Pivotel allows people to stay

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in touch, and be confident that they can safely live, work and play, everywhere.

Pivotel's network and status as a licensed carrier means our services are provided with unique benefits like Australian mobile numbers, free test calls and cost control tools, including usage alerts, restricted dialling lists, and IP blacklisting – delivering greater value, increased simplicity and peace of mind.

With an Australian-based Customer Care team and Network Operations Centre here to provide 24/7 network monitoring, our team ensures you are connected everywhere.

Pivotel continues to invest in research and development in order to meet your communication requirements now and into the future.

 www.pivotel.com.au



Prestige Modular Buildings

Designed to meet the demands of humanitarian relief, major events, defence operations and crisis response, our modular buildings offer rapid deployment, cost savings, and operational efficiency.

Engineered for Durability and Adaptability

- Patented Safety Hinge Mechanism
Ensures secure and stable operation.
- Forklift-Only Installation
No cranes required, reducing operational costs.
- Weatherproof & Durable
Anti-leak roof, surface-treated stainless-steel frame.
- Thermally Insulated & Fire-Protected
High-quality, thermo insulation, flame protected PIR panels for safety and comfort.

- Fully Customisable
Options include branding wraps, LED screens, split A/C with cooling and heating and modular extensions.
- Scalable & Versatile
Units can be connected or paired with wet-cell facilities.
- Certified Electrical System
Australian-standard wiring, LED lighting, switch box and power switches.

 www.prestigemodularbuildings.com



Protegas Australia

Protegas Australia is a trusted intelligence service provider for government and the commercial sector. Protegas offers deep intelligence, emergency management, defence and national security expertise, aligned with strong commercial and business operations experience. Protegas is an independent, veteran and Australian-owned company providing sovereign capability to Australian Government Departments, State Government Agencies and Commercial entities.

 www.protegas.com.au

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Queensland Police Service **Emergency Management & Coordination** **Command**

The Emergency Management and Coordination Command (EMCC) within the Queensland Police Service was created to deliver world-class emergency and disaster coordination services for Queensland.

The EMCC is dedicated to working closely with local, district, and state stakeholders supporting Queensland communities. This is achieved through support provided by:

- State Watch Desk
- Public Information and Warnings Unit
- District Engagement
- Planning
- State Disaster Coordination Centre (SDCC) Capability Management
- Capability Development
- Exercise Management
- Disaster Management (DM) Training in line with the Queensland
- Disaster Management Training Framework
- Doctrine & Guidelines
- DM Policy
- Strategy Planning
- Communications & Engagement

One of the EMCC's key priorities is to foster a connected and collaborative environment among disaster and emergency management professionals.

We believe meticulous planning and preparation are crucial to support effective disaster responses. Our goal is to establish a robust framework that enhances collaboration among various agencies

and stakeholders, ensuring a comprehensive and unified approach to emergency management.

We are prepared to support Queensland communities before, during and after any disaster or emergency event.

The EMCC will continue to uphold the highest standards of service and support to Queensland communities.

 www.disaster.qld.gov.au



Australian Red Cross

Australian Red Cross supports communities before, during, and after emergencies—helping people prepare, aiding in relief centres and via emergency lines, and guiding recovery efforts. From cyclones in Queensland to bushfires in New South Wales, Red Cross teams are on the ground delivering neutral, impartial aid to those in crisis. Whether facing disaster, isolation, or hardship, they offer practical and emotional support every day of the year. Dedicated to helping people find safety and hope in difficult times, Australian Red Cross stands beside thousands, committed to strengthening resilience and restoring dignity when it's needed most.

 www.redcross.org.au

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Red Group

A Resilient Home – Queensland Government

At Red Group, we believe that resilience in crisis starts with readiness – not just of systems, but of people, information, and decisions. Our purpose is to strengthen the front line of response, ensuring those tasked with protecting our communities are equipped to act decisively and safely when it matters most.

We do this by delivering secure, field-ready tools that support situational awareness, intelligence-led decision-making, and comprehensive security uplift across ICT and personnel assurance.

Red Group proudly champions veteran employment and cross-sector collaboration to improve Australia and New Zealand's disaster response capability at home and abroad.

 www.red.gp




Resilient Homes Fund, ICE Team

A Resilient Home – Queensland Government

The Queensland Government is committed to strengthening disaster resilience, so our communities are better equipped to deal with the increasing prevalence of natural disasters. The Resilient Homes Fund is an example of how government is putting protections in place to reduce the costs of disaster response and recovery.

The Resilient Homes Fund is the first flood resilience program of its kind in Australia and provides support to flood-impacted Queenslanders to not only repair their homes, but invest in resilience measures to reduce the effort, cost and time to recover from future disasters.

Conference attendees will have the opportunity to learn what flood-resilient building materials look and feel like, as well as how they perform against non-resilient materials. Attendees will also learn more about the Resilient Homes Fund program and how resilient design has become a vital contributor to communities' overall resilience to disasters.

 www.qld.gov.au/housing/buying-owninghome/financial-help-concessions/resilienthomes-fund/overview

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Risk-e Business Consultants

Risk-e Business/University of New England

In 2026, Risk-e Business and the University of New England are offering a Master of Strategic Leadership in Risk & Emergency Management. The course will equip graduates with skill sets designed for industry within a diverse range of Government and private agencies. The course design is fit-for-purpose and industry-led to provide critical, analytical and strategic leadership skills for future and mid to senior managers within a diverse portfolio of agencies including, but not limited to, private and public organisations, policing, intelligence organisations, military, emergency services and anyone interested in furthering their career.

The program includes:

- Flexible study options – Designed to fit around your life with 100% online delivery that accommodates your personal and professional commitments.
- Innovative approach to learning – Recognition of Prior Learning and Prior Experience
- Cutting-edge curriculum – Contemporary risk and crisis issues across the world
- Career-ready outcomes – Equipping you with the skills to excel in leadership roles across public safety, intelligence, the military, and more.
- Expert-led instruction – Delivered by academics and industry professionals with extensive executive-level experience

 www.riskebusiness.com.au

State Emergency Service

SES is an emergency and rescue service dedicated to assisting the Queensland community. We are a volunteer-based emergency service organisation whose role is to prepare for and respond to emergencies across Queensland 24-hours a day, 7-days a week, 365-days a year.

Our volunteers bring with them a broad range of professions, skills, experience, and backgrounds all drawn together by a common purpose – to support our communities. We train and respond to emergencies together, and the experiences we share lay the foundations for life-long friendships.

We form part of the broader government response effort in times of substantial community need.

On 3 June 2024, as part of major Emergency Service reforms, Queensland SES transitioned from Queensland Fire and Emergency Services to Queensland Police Service. The *State Emergency Service Bill 2023* was passed by Queensland Parliament on 2 May 2024, emphasising the value of the SES to Queensland communities.

Volunteers maintain a broad range of capabilities that span the phases of prevention, preparedness, response and recovery (PPRR).

We provide support for non-life-threatening emergency situations during floods, storms or other similar events. We also provide community education and we support community events and activities, such as football events, open days, fetes, agricultural and royal shows.

 www.ses.qld.gov.au

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TacMed Australia

TacMed Australia is a veteran-owned emergency medical supply and training company that bridges the gap between battlefield medicine and civilian first response. With deep roots in Military and Emergency Medical Services, we bring decades of hands-on experience directly to the first aid community. Our commitment is to empower first responders with the most effective, reliable, and innovative trauma first aid equipment available.

At TacMed, we understand the unique challenges faced by first aid providers, especially in high-risk and complex environments. Our products are designed and tested by professionals who know what works when seconds count. We're not just suppliers; we're partners in your mission to save lives.

 www.tacmed.com.au



Transport
for NSW

Transport NSW

We lead the development of safe, integrated and efficient transport systems for the people of NSW. Our customers are at the centre of everything that we do, including transport planning, strategy, policy, procurement and other non-service delivery functions across all modes of transport – roads, rail, ferries, light rail and point to point.

 www.transport.nsw.gov.au



Unidan

Australian owned and operated, Unidan Engineering are leaders in the design and manufacture of custom Off-Road Emergency Response, Commercial and Recreational Expedition Vehicles and components. All products are designed and manufactured in-house to customer specifications, and tested to withstand the harshest operating conditions.

 www.unidan.com.au



Complete basecamp solutions for emergency and disaster response

Hannagan Solutions Pty Ltd is a selected panel supplier for NEMA's National Emergency Management Stockpile (NEMS) and a partner to NEMA in supporting national responses to critical disasters in Australia.

Hannagan Solutions Pty Ltd is a family-owned business based in Melbourne. We are the:

Sole distributor for the soft shelter manufacturer LANCO, Danfo PACTO waterless toilet and Sonaray Australia shelter lighting in Australia, New Zealand and the Pacific region.

Australian distributor for Dantherm Group humanitarian ECU heating and cooling products.





Our shelter products are made to order to meet the highest quality standards. They have an expected lifetime of many years when stored correctly.

All our products are simple to store and move, robust and easy to set up and use in less than an hour. All parts of our NEMS-approved products can be carried by six or fewer people, so are ideal for rapid deployment from small trucks and helicopters in any environment in Australia.

We are also able to assist with cleaning, maintenance and storage at our facility in Victoria.

PRODUCT RANGE

- Soft shelters (tents) – inflatable and framed
- Portable ECU – heating and cooling systems
- Light systems – 240V and solar-powered
- Shelter power cabling and smoke detector systems
- Dry toilet systems – no power or water required
- Stackable wheeled storage skids
- Drinking water storage systems
- Water purification systems
- Chemical decontamination shower systems
- UV light disinfection systems



Get in touch



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Our customers in Australia, New Zealand and the Asia-Pacific include national governments, state public health services, state emergency services and industrial corporations.



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